

Report of the Strategic Director of Health and Wellbeing to the meeting of Health and Social Care Overview and Scrutiny committee to be held on 18th November 2021

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Subject:

RE-IMAGINING DAY SERVICES

Summary statement:

The report of the Strategic Director of Health and Wellbeing (**Document “L”**) is to update committee on the achievements of the Re-Imagining Days Programme and Re-Opening of Day Services.

EQUALITY & DIVERSITY:

Equality assessments – The Re-Imagining Days Programme has contributed to increasing the range and diversity of opportunities for people.

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Portfolio:
Health & Wellbeing

Overview & Scrutiny Area:
Health & Social Care

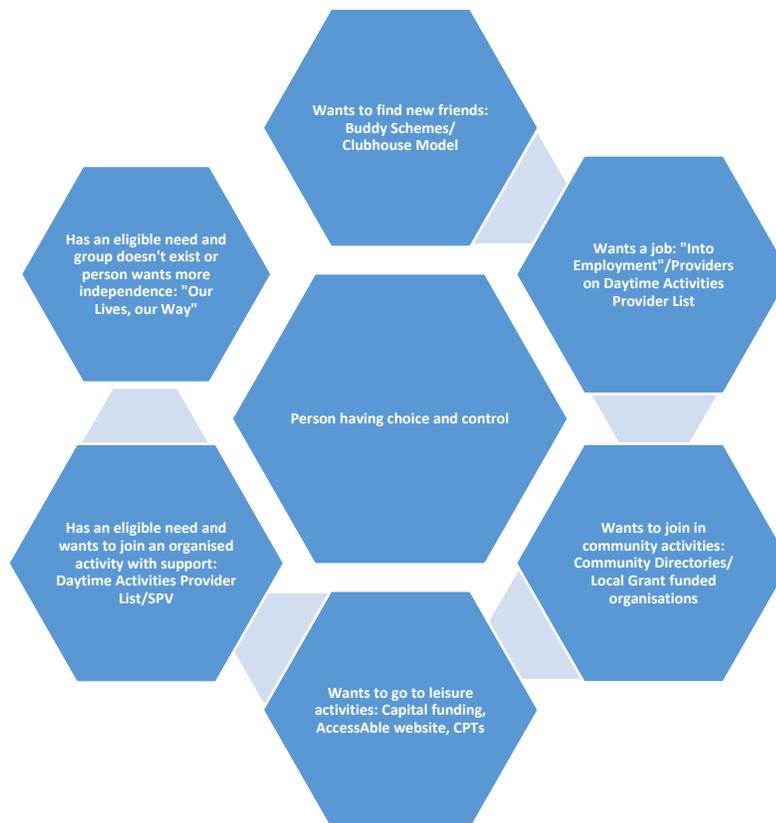
1. SUMMARY

The Re-Imagining Day Services Programme began in order to move from a very traditional model of daycare to a diverse range of options for people that will give them more choice and control over the support they receive; involve working more closely with communities and creating flexible models that can evolve as needed.

The vision we developed together with people who use Adult Social Care was to work to remove barriers so people can live an inclusive life with chances to:

- Be supported to stay healthy and well
- Be valued and have the respect of others
- Be part of communities that are important to them
- Be connected to where they live and where activities take place
- Be supported to achieve their goals
- Be in the company of friends
- Enjoy new things and become more confident
- Be more independent, learn new skills and get out and about
- Work and earn their own money

We have put the person at the centre of the range of available options.



2. BACKGROUND

Initiatives that have been developed to support this change in day services include:

Community Directories on Connect to Support

We have developed community directories that cover the district so that anyone can find information on local, inexpensive community activities easily.

The screenshot shows a web browser window with the URL bradford.connecttosupport.org/s4s/WhereLive/Council?pageId=4694&id=ff045030-4102-45f4-9f4f-a9ba00fd14d9. The page title is "Afternoon Matinees at Kirkgate Centre". It features a "Share with friends" button, a "Back to results" link, and a "Suggest changes to this entry" button. The main content area contains the following text: "Come and enjoy films, meet people who love movies, have a cuppa and a chat. We show a wide range of films, alternating between classics and newer films each week." Below this is the address "Kirkgate Centre, 39A Kirkgate, Shipley BD18 3EH" and the time "Monday - 1pm". A map of the area is displayed, showing the location of Kirkgate Centre in Shipley, West Yorkshire. The map includes a search box with "BD18 3EH" and "Kirkgate, Shipley" entered, and a "Directions" button. The map also shows nearby landmarks such as Salts Mill, Northcliffe Park, and the River Aire. At the bottom of the page, there is a "Telephone" section with the number "01274 580186" and a "Website" section with the URL <http://www.kirkgatecentre.org.uk/activities/>. The "Organiser" section is currently empty.

Grants for Community Activities

We fund 137 community activity groups, with something in every ward. These are groups that bring people together who might otherwise be isolated to share an activity and enjoy the company of others in a welcoming setting. They are predominantly for older people with some groups for people with a learning disability.

There is a very diverse range of groups with 45 who cater for a specific BAME community of older people and have language skills and cultural awareness to support older people to stay independent, active and linked with their communities. Many are gender specific groups. In addition, there are six other men in sheds groups, and two for the older LGBTQ community, again gender specific.

Golden Age Centre at the Polish Club

The group re-opened on the 30th June, 2021 when Covid19 restrictions allowed. Members were contacted by phone about the re-opening and the procedures that were in place for their safety regarding social distancing rules, hygiene and other regulations to make the premises a secure Covid19 environment. We began by having small groups inviting those that would normally socialise together during past sessions; this was suggested to the members and gladly welcomed. Members had expressed concerns about returning to full activities and numbers and some

were apprehensive about coming. As the first members attended, then others gained the confidence and said they would like to join again. A lot had been very isolated during the lockdown period and this opportunity to socialise again added to their wellbeing and physical health through having a nutritious hot meal, exercise and social interaction. The atmosphere at the sessions are very relaxed and full of chatter and laughter. Members have said how nice it is to see friends again and not just talk over the phone. For some, this is the first time that they have had any social interaction over the past 18 months and even using the Access bus to attend has given them the confidence to venture out to other places such as shopping in town and attending mass in the Polish Church on Sunday.

Capital funding to make community buildings more accessible

We are in the process of distributing £900,000 of capital funding to community organisations to improve accessibility in their buildings. This will mean people with support needs will be able to take part in activities that are already running and new activities will be able to be set up. To achieve this we have worked with Neighbourhood colleagues and Participate a VCSE organisation who help groups develop ideas into sustainable projects. To date £300,000 has been awarded with a second round underway, which is oversubscribed.

Bradford Central Mosque has been awarded funding for a platform lift to enable people with mobility issues to access the first floor, making all the building accessible.

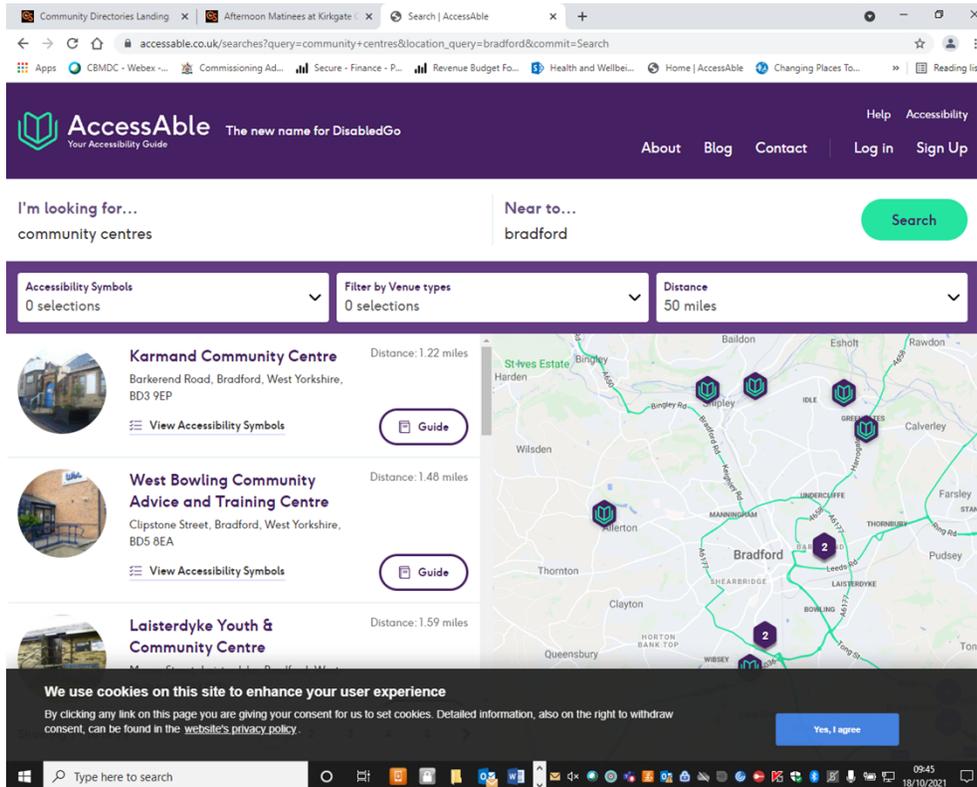
This will mean people who can't currently use the building will in the future be able to take part in educational classes and community events as well joining in worship.

The South Square Centre (Thornton and Allerton Community Association) is an arts project with workshops, rented space, galleries and café/bar. It has been in existence for 36 years and is engaged in updating the buildings (workers cottages from the 1830's) to make them sound, warm and energy efficient. There are no current toilet facilities available for people with mobility issues or in a wheelchair so this prevents some people from visiting or from staying on site. There is another toilet on the first floor which is also not accessible.

It has been awarded funding to create a toilet for disabled users and visitors in the existing toilet block, to widen the doorway within listed status requirements, and to create a new walk way to replace steps with a ramped wheelchair access with hand rails. A consequence of this project is to remove that toilet and bring gallery space from the first floor (also not accessible) onto the ground floor, making the whole of the buildings accessible to visitors.

Funding for AccessAble

This small amount of funding is to survey community buildings in Bradford district so people can go online before planning trips out ascertain how accessible buildings are and what facilities they offer. Each year we add more buildings to the database and next year the buildings who have received funding from the capital pot will be added. We are in the process of creating a link from this database to the Community Directories on CtS.



User Led Organisations project: “Our Lives, Our Way”

This is run by a partnership of Equality Together, Bradford Talking Media, Bradford People First and People First, Keighley & Craven and it is open to people of working age that we support. It has two parts: one to support people to plan, develop and run their own activities; and secondly to run clubhouses where people can drop in to meet friends, plan activities and have fun.



Geeks Retreat

On my first visit, when I walked into Geek Retreat (shop in the centre of Bradford with a gaming room) there was a guy wearing a Sonic the hedgehog face mask and I thought to myself “Yeah, these are my people!”

So what is geek retreat? Well it’s a cafe, a shop, a place where you can hang out, play games, read comics and generally out.

We thought that Geek retreat was a great place so we spoke to Matthew, one of the owners, and he has agreed to set up some taster sessions for 6 person groups who have Autism or Asperger’s to hang out. They have got video games, comics, board games, table top gaming, merchandise and a snack bar. It’s a very relaxed atmosphere, with music playing in the background and comfy sofas to sit on.

I’m looking forward to my next visit and will meet up with my friends there. – A

Gig Buddies

We have put in place a contract with Mencap to run a project called Gig Buddies where people we support who have a learning disability can find a volunteer buddy to go out and

about to enjoy a shared interest. This gives people the opportunity to make friend, stay up late ans enjoy a social life. We plan to extend this project to people with physical or sensory impairments and also people living with dementia, when we re-commission.

K and E were due to be matched on the day of the first lockdown in 2020. Both were disappointed as they were really looking forward to it however both enjoyed attending Gig Buddies virtual socials before their matching meeting was moved online.

Since being virtually matched the pair have enjoyed regular catch ups.

E (Volunteer) says: “We’ve been baking over WhatsApp. We’ve also used the GB pack and gone through some activities like Pause and Reflect, Ask Your Buddy and Coloring. We’ve also made Christmas crafts and are planning on making some mocktails from the Gig Buddies packs. I like how fun K is and up for anything. The Unplugged packs and resources that have been sent out have been really helpful!”

Gig Buddies have since started getting out and about again with a very lively social at the Rooftop Café with a band supported by the School of Rock and Media performing.



Daytime Activities Provider List

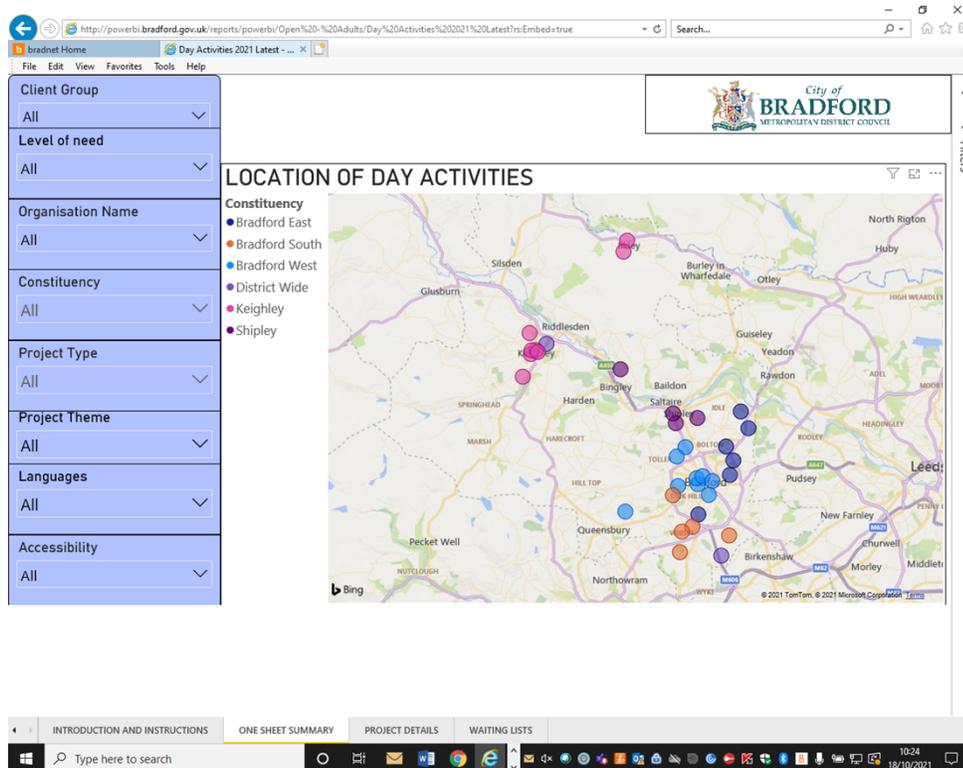
In January 2021 we published a tender that put in place a Daytime Activities Provider List to replace ad hoc spot contracts for Day Services. The Provider List gives information on local organisations who can support people who have an assessed need to get a job, get involved in volunteering or enjoy a variety of group activities.

There are now 22 organisations offering multiple projects each. The activities include drama, dance, music and music production; art; sport and exercise; sewing; gardening and horticulture. These cater predominantly for people with a learning disability.

Introducing this has led to a wider range of more diverse groups, streamlined processes, consistent pricing, as well as introducing a quality assurance process. We have worked with groups to offer training in the Mental Capacity Act, values and strength based practice, and the new quality assurance system. Further training is planned including taking a more user led approach.

This tender will remain open for 10 years in total and as existing groups develop new projects they can be added. In addition other groups can apply to be added to the Provider List. This different way of tendering has allowed us to create a very adaptable system for people we support, as well as creating a supportive environment for Voluntary and

Community Sector Organisations to apply.



Step Change to Transform the 'Block Contract'.

On 5th October 2021 the Executive Committee of the Council agreed to the creation of a temporary Special Purpose Vehicle (SPV) to bring the contract with Hft back under the Council's control on 01 April 2022.

This transfer, is the first phase of a step change to transform the 'block contract' that provides around 80% of our day opportunity support to adults with a learning disability.

The second phase, will be driven by our ambition to offer personalised services that focus on prevention, empowerment and independence. Giving people choice and control of how and where they spend their adult social care personal budget. Creating an array of services that support the diverse communities of Bradford district.

What today is a traditional offer of building-based support will become a dynamic offer that supports people with services they control.

Opening the market to new models of local community-focussed support, learning disability day services will deliver a greater contribution to the health and social care economy. Creating new opportunities that encourage people's independent use of leisure and community services and assist people to find volunteering opportunities or employment.

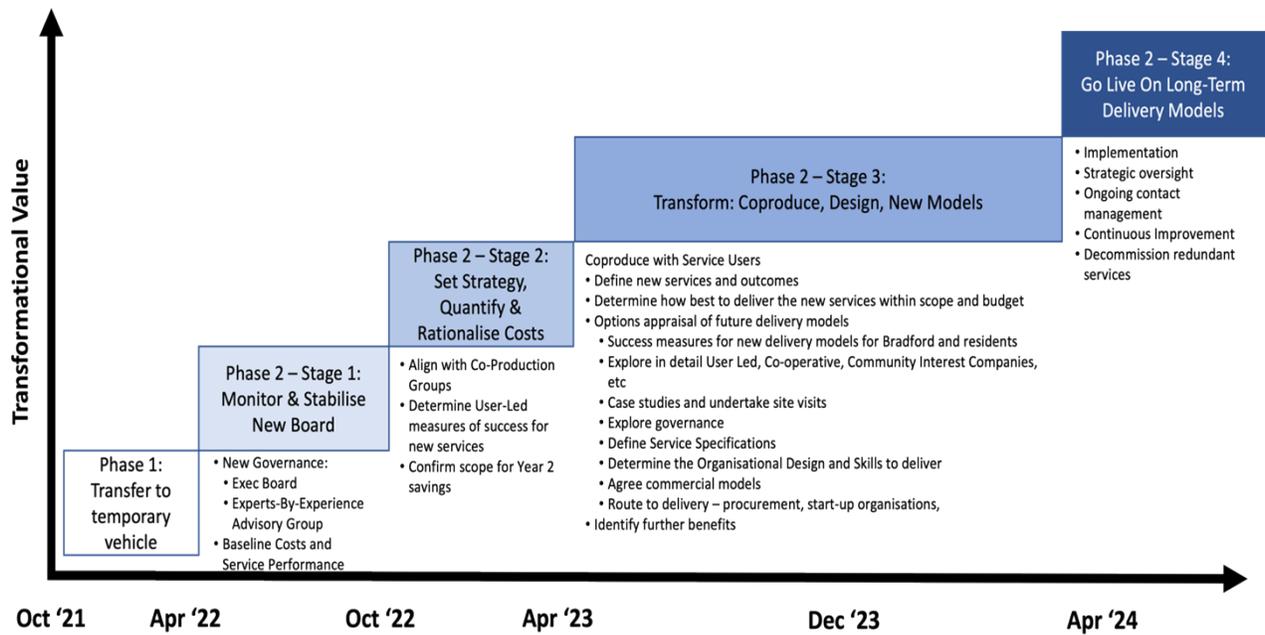
The service must have the people who use it governing its offer and its operation. Our objective is to empower service users by bringing the service user voice to the fore through co-production and ownership of the service's direction. Delivering choice and control as to what services people want to utilise to achieve their goals and outcomes.

This shift will support the creation of new user-led organisations (ULO) and may include the

establishment of new Community Interest Companies (CIC), social enterprises, cooperatives, mutuals, charities as well as parts of the service lending themselves to procurement.

The programme needs to ensure there is sufficient time for service users to understand the options, appraise their suitability for Bradford, and be confident in driving change and undertaking new roles.

The phases and stages of the transformation are shown in the diagram below.



Changing Places Toilets Bid

In September we worked with parent activists, colleagues from Asset Management, Libraries, Museums, the VCSE and Town Councils to submit a bid to MHCLG for funding for additional Changing Places Toilets in the district. If successful this would deliver additional CPTs in Libraries and Museums across the district, Bingley and Ilkley town centres and Kala Sangam Arts Centre.

Into Employment Project

The Preparing for Adulthood service has developed a work placement based employability programme for young people with a learning disability in partnership with a VCSE partner, The School of Rock & Media. It is an internship scheme which has developed from being a short-term none paid work placement accessed via college into a full paid internship programme. The internship model includes bursary-funded employment alongside Level 3 functional skills and employability skills. The programme also provides on-going support to people who have gained employment following completion of their internship.

3. OTHER CONSIDERATIONS

Re-Opening day centres for people with learning disability after COVID

The largest provider of building-based support to people with learning disability is Hft. Hft worked closely with the Council in the initial stages of the pandemic to provide risk

assessments that would enable the re-opening of a limited number of services within guidelines. All Hft services have now re-opened, although the extent to which people in Bradford have returned to building-based services reflects a wider national trend, with a significant number of people who attended this provision prior to the pandemic continuing to request that their support remain suspended or is received via telephone or social media. Individuals not currently requesting support have been prioritised for review by social work teams as part of the wider Hft project work.

By mid-October 2021, all but three of the services on the new Day Activities provider list had re-opened or started. Of the twenty-two providers on this list, sixteen offer activities for people with learning disability. The first quality monitoring return for these provisions is due in October and the Contracts and Quality team will analyse these returns to prioritise visits before the end of the year.

From July 2021, when the government loosened many of the former restrictions related to the pandemic, the Covid-19 Support Team led on the analysis of risk assessments and offering support for the re-opening of the full range of Council-funded providers of day time services and activities for all cohorts. The team is currently working with providers to sign-off a final position and identify which providers are fully open, which are partially open, and if any remain closed. The team is planning to have contacted all providers by the end of October and will then analyse the findings from these contacts to understand any identified concerns and offer support where appropriate.

4. FINANCIAL & RESOURCE APPRAISAL

Commissioning activity has been undertaken in line with Contract Standing Orders. Monitoring takes place to ensure that the spend remains within budget. Some groups have received an uplift to ensure no organisation was paid below the lowest bands in the cost model.

5. RISK MANAGEMENT AND GOVERNANCE ISSUES

The Programme has been managed by a team that includes commissioners, operational, finance, and procurement staff. Progress has been reported to the Assistant Director and the Departmental Management Team.

6. LEGAL APPRAISAL

All procurements were carried out in accordance with Contract Standing Orders.

7. OTHER IMPLICATIONS

7.1 SUSTAINABILITY IMPLICATIONS

We will work with services to identify ways they can make a contribution towards achieving sustainability strategies in the District.

7.2 GREENHOUSE GAS EMISSIONS IMPACTS

We will work with services to identify ways they can make a contribution to support the Council's commitment to reduce CO2 emissions.

7.3 COMMUNITY SAFETY IMPLICATIONS

There are no community safety implications arising from this report.

7.4 HUMAN RIGHTS ACT

The Human Rights Act 1998 provides a legal basis for concepts fundamental to the rights of people. The fundamental rights include rights that impact directly on service provision in the health and social care sector.

Providers of services are required to comply with the Human Rights Act through the contracting arrangements they enter into with the Council and training has been provided to those joining the Daytime Activities Provider List.

7.5 TRADE UNION

In relation to Hft current day services workforce the Transfer of Undertakings (Protection of Employment) Regulations 2006 (“TUPE”) apply and this places an obligation on Hft and the Council to consult with the recognised trade unions (or elected employee representatives if there is no recognised trade union) in relation to any of their own employees who may be affected by the transfer or any measures taken in connection with it.

As such Hft are in consultation with Unison and Unison are formally represented in the Joint HR Workstream within the Exit Programme.

7.6 WARD IMPLICATIONS

There are no direct implications in respect of any specific Ward.

7.7 AREA COMMITTEE ACTION PLAN IMPLICATIONS (for reports to Area Committees only)

7.8 IMPLICATIONS FOR CORPORATE PARENTING

We will work with services to identify ways they can support the | Councils role as a corporate parent.

7.9 ISSUES ARISING FROM PRIVACY IMPACT ASSESMENT

There are no protection and information security matters arising from this report.

8. NOT FOR PUBLICATION DOCUMENTS

None

9. OPTIONS

There are no options to outline as this report is to inform and update.

10. RECOMMENDATIONS

That the committee note the report.

11. APPENDICES

None

12. BACKGROUND DOCUMENTS

None